



PRESS RELEASE

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LAST PRESCRIPTION APPOINTMENTS

As part of the on-going improvements to the Advance Appointments system at the Primary Care Centre, a 'Post Box' has been introduced to reduce the need to queue up or telephone, in order to obtain a 'Last Prescription Appointment' (LPA). These appointments are only suitable if you have or will be surrendering your 'Last Prescription' imminently and therefore will need to see the prescriber to assess your on-going medication requirements.

In addition to the option of presenting at the pertinent desk/reception, a 'Post Box' has been erected at the main reception area, solely dedicated to requests for 'Last Prescription Appointments'. You may find it helpful to use this new facility, requiring you to fill a simple form as described below and post it in the 'Post Box' provided. This will reduce the need to queue up.

Please note, if your GP feels that you need not be seen until a later date, they may issue further prescriptions to fulfil your medication needs until then. In this event, you would be contacted to arrange prescription collection etc.

The available options to request an LPA are detailed below:

- **In person at the area/main reception desk:** Present your 'last prescription' or a copy of your last prescription if you have already surrendered it, at the area reception/main reception, at or around the time when you anticipate surrendering your last valid prescription for dispensing. It is advisable you do this shortly after your last prescription becomes valid. This will maximise the length of time at your disposal, to find a suitable appointment slot, before running low and having to rely on contingencies to fulfil your medication requirements, until an appropriate slot is allocated.



- **PCC Post Box:** Collect and complete a 'Last Prescription Appointment' Request Form and drop it into the appropriate 'Post Box' located in the main reception hall at the Primary Care Centre. If you are due a 'Last Prescription Appointment' attempts will be made to contact you, within 3 working days, to schedule an appointment. You will need to provide the following information on the form:

- Patient Name: Today's date:
- Address: DOB:
- Medical Card Number:
- Preferred Contact Telephone Number.....
- Alternative Contact Telephone Number.....
- Preferred GP (if any)/GP Area.....

Further details may be obtained from the Primary Care Centre:
Telephone: 200 70143 ext. 3201